

16th November 2022



Dear Parents and Carers,

We have been told by the manufacturer that a very small proportion of the latest batch of replacement of iPad chargers provided to students may be faulty.

Whilst only a small number of pupils chargers are potentially faulty, and the risk posed by a charger that is faulty is low, safety is our highest priority. Therefore, we are asking everyone to check the iPad charger they have been given with their iPad, and to return it to school if it is one of those that may be faulty so that we can replace it.

Please note only certain chargers need to be returned and replaced, further details are below.

What is the issue?

Please rest assured that all our chargers have the necessary Kitemark certification and are provided by licensed and approved manufacturers.

A very small number (less than 1%) of iPad chargers that have been provided to students since September potentially have a fault and so must be replaced as soon as possible.

What action do I need to take?

Please check to see which iPad charger your child has been given. The only chargers that must be recalled look like the image below. Please note they have the words 'GadgetStore' printed on them, between the plug's pins.



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Principal - Ms J Botley
Primary phase

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Long Lane Campus, Long Lane, Croydon
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**Learning Together;
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Principal - Mr S Chaudhri
Secondary phase and Sixth Form

Shirley Road, Croydon, CR9 7AL

Tel: 020 8656 0222
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If your child has this type of iPad charger, please:

- Stop using the charger immediately. If the charger is plugged in, please turn off the plug before taking it out of the socket.
- Please return the charger (the plug only; the cable is not part of the potential fault and can be retained) to the Academy's IT office at school as soon as possible so it can be replaced.

We will have new replacement iPad chargers for all students who need to return their charger shortly, and we will send an update on this as possible.

Further questions

If, having checked your child's iPad charger carefully with the type we are asking to be returned to school, you have any questions please email admin@oasisshirleypark.org.

We know that asking you to check your child's charger will cause disruption and may create concern, and so we thank you for your understanding it is important that we take any risk, however small, very seriously.

Yours sincerely,



Mr S Chaudhri
Principal, Secondary phase and sixth form



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